1	2	3	4
13.	Northern Eastern	561	259
14	Punjab	1671	1666
15.	Orissa	998	918
16.	Rajasthan	1901	1798
17.	Tamilnadu	5832	5957
18.	Uttar Pradesh	5343	5394
19.	West Bengal	5021	5593

Complaints about unsatisfactory Telephone Services

510. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of complaints received regarding the highly unsatisfactory service of telephone during the year 1988;

(b) what were the corresponding figures for the years 1986 and 1987; and

(c) what remedial measures have been taken by Government to improve the telephone service especially in Delhi, Calcutta, Bombay, Madras and other State capitals?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI GIRIDHAR GOMANGO): (a) and (b) The details are given below :—

	1985-86	1986-87	1987-88	April'88 to Dec. '88
Complaints/ 100 stations/ month	40.5	36.8	30	28

(c) To improve the telecom. services in cities like Bombay, Madras, Calcutta, Delhi and other State Capitals, the following steps have been taken by the Department:—

(i) Replacement of old, wornout electromechanical exchanges by Electronic ones;

(ii) Replacement of old telephone instruments by new one;

(iii) Replacement of overhead alignments by underground cables;

(iv) Replacement of fault prone underground cables and drop wires by new one; and

(v) Rehabilitation and locking of D.Ps.

Suspending release of LPG for hotels and non-domestic use by Bharat Petrol. Corporation Limited

511. DR. BAPU KALDATE: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether it is a fact that the Bharat Petroleum Corporation Limited has suspended the release of LPG for the use by hotels and for non-domestic use;

(b) if so, since when this has been stopped;

(c) whether there is any proposal to restart the supply of LPG for hotels and for non-domestic use; and

(d) if so, by when it is likely to start?

THE MINISTER OF STATE OF THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI BRAHM DUTT): (a) to (d) while release of LPG for new hotels and non-domestic users is being made by the oil industry in a restricted manner, supplies to existing users have not been restricted.

Action against the former Chairman of CIL

512. SHRI M. S. GURUPADASWAMY: Will the Minister of ENERGY be pleased to state:

(a) whether it is a fact that the fomer Chairman of the Coal India Limited (CIL) failed to deliver the share documents of the C.I.L. to the new incumbant on his transfer;

(b) if so, what are the details thereof; and

(c) what departmental action has been taken against the Chairman failing to comply with the official duties?